Pay Inquiry

Request assistance with pay issue process:

1) Navigate to https://gogoodfellow.com/civilian-personnel-office/ and select the "Submit Service Ticket" link.

2) Complete the Service Ticket form and ensure that in the "Reason for Request" drop down menu you select "Pay Inquiry".

3) In the "Request Description" area, provide details about the issue you are experiencing and any other information that will assist your CPO Rep in identifying the pay issue.

4) The CPO rep servicing your ticket will review your issue and provide further instruction. Your ticket status will be marked "In-progress" until the pay issue is identified.

5) When the pay issue is resolved, the ticket will be marked "Complete".